

# PHD Terminal

## Debit Card Payments

### Quick Reference Guide

#### Debit Pin Pad



The PlayCentral High Definition (PHD) self-service terminal can now accept debit cards as payment via an integrated and secure pin pad.

Acceptance by individual banks/card issuers may vary.

**NON-CHIP CARDS:** Swipe

**CHIP CARDS:** Insert



The pin pad also accepts payment using Apple/Android Pay and cards with “tap” capability.

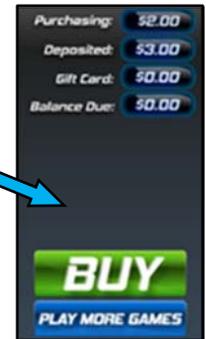
#### Using the Shopping Cart

Players must use the Shopping Cart feature to access the Debit payment option. The total cost of tickets in the Shopping Cart must be greater than the player’s available balance on the terminal for the **[USE DEBIT CARD]** icon to appear.



Touch the **[USE DEBIT CARD]** icon to proceed with a Debit payment.

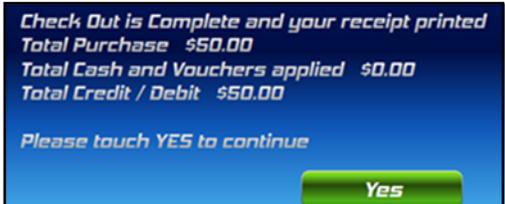
The **[USE DEBIT CARD]** icon will **NOT** display in the Shopping Cart if the player already has sufficient funds deposited to cover the transaction.



#### Processing Debit Card Payments

The following steps outline the basic Debit card payment process on the PHD:

- From the Shopping Cart screen, touch the **[USE DEBIT CARD]** icon. An instructional animation appears showing players how to swipe or insert their card along with an arrow directing players toward the pin pad at the right.
- Follow the instructions on the pin pad. Players will encounter the following screens:
  - Confirmation of sale amount (select [Yes] or [No])
  - Instructions to either insert, swipe or tap their card
  - Select [Debit Card] payment type
  - Prompt to enter PIN and/or Zip Code for verification
- If approved, the pin pad displays “Sale Captured” with the amount. If a chip card was used, “Remove Card” displays along with a series of beeps to remind players their card is still in the pin pad.
- Tickets dispense and players receive a confirmation message on the screen showing a summary of payment methods, along with a printed Shopping Cart Receipt.



**Important: For any charge disputes, please call (770) 825-4484.**

## Combination Payments

Players may use debit in combination with an available balance (cash/vouchers/winning tickets) and/or PA Lottery Gift Cards, as long as the cost of all items in the Shopping Cart exceeds the funds available. Funds are applied in the following order:

**TERMINAL BALANCE:** Cash/vouchers/winning tickets are always applied first to any transaction.

**PA LOTTERY GIFT CARD(S):** Funds from up to three gift cards may be applied if there is still a balance due after any cash/vouchers/winning tickets are applied.

**DEBIT:** Funds may be used from a single debit card transaction to cover any remaining balance due after all other payment methods are applied.

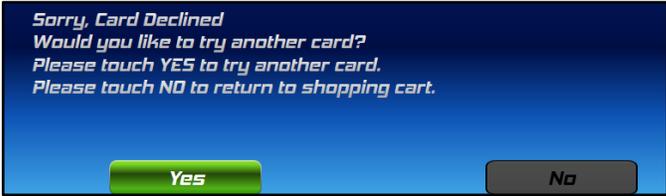
All payment methods used and the amount(s) are listed on the PHD screen and the Shopping Cart receipt.

Check Out is Complete and your receipt printed  
 Total Purchase \$50.00  
 Total Cash and Vouchers applied \$5.00  
 Total Gift Cards redeemed \$18.00  
 Card ending 6669 \$18.00  
 Total Credit / Debit \$27.00

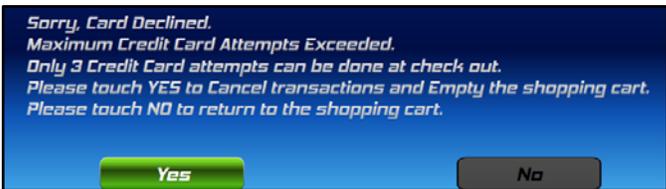
SHOPPING CART - RECEIPT  
 Instant Tickets: \$0.00  
 Online Tickets: \$50.00  
 Total Lottery Purchase: \$50.00  
 Payment Types:  
 Cash / Voucher: \$5.00  
 Gift Card Ending #: 6669 \$18.00  
 Trans. Id: 0000000000008465015  
 Remaining Card Balance: \$0.00  
 Card Type: VISA \$27.00  
 Card #: XXXX XXXX XXXX 0007  
 Auth: 358429  
 Total Payments Tendered: \$50.00

## Declined/Canceled Transactions

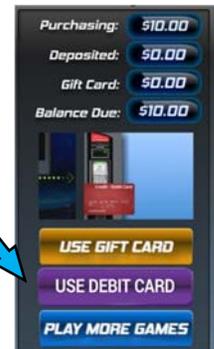
If a player's card is declined or if the player manually cancels the transaction on the pin pad, the PHD terminal will display the following message on the screen:



Touching the **[Yes]** icon will allow the player to try the card transaction again on the pin pad. **Three attempts are allowed.** If the player's card transaction is declined three times, the following message displays:



If a player returns to the Shopping Cart after three Credit/Debit card declines, **[USE DEBIT CARD]** icon will be grayed out/disabled.



## Debit Reports

A variety of useful reports are available to assist retailers in accounting for debit card transactions occurring on the PHD terminal. The following reports display card transaction totals:

### Reports on the Wave

- Daily Activity
- Weekly Activity
- Weekly Settlement
- Combined Settlement
- Combined Draft

### Reports on the PHD

- Daily Activity
- Daily Sales
- Weekly Sales
- Weekly Invoice
- Shift Report

The total number of card transactions that occurred during each report's specific time frame, along with the total dollar amount of card transactions for that period, is displayed at the bottom of the report.

October 12, 2016 15:31:46 Retailer 000000

RETAILER NAME  
**DAILY ACTIVITY**  
 WEEK#: 42  
 Wednesday, 10/12/2016

ONLINE		
21	Sales	\$198.00
0	Cancel	\$0.00
0	Promo	\$0.00
0	Pay	\$0.00
0	Pay (Claim)	\$0.00
0	Claim Only	\$0.00
0	Claim (Pay)	\$0.00
2	Voucher Issue	\$67.50
3	Voucher Redeem	\$247.50c
Online Net		\$18.00

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INSTANT		
0	Settled	\$0.00
0	Returns	\$0.00
0	Promo	\$0.00
0	Pay	\$0.00
0	Pay (Claim)	\$0.00
0	Claim Only	\$0.00
0	Claim (Pay)	\$0.00
Instant Net		\$0.00

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17	Card Trans	\$302.00c
0	Gift Card	\$0.00
0	Prepaid	\$0.00
Non-cash Transactions		\$302.00c

Inventory Detail  
 Unc: 0 Rec: 0 Act: 0

Shift Sales Report  
 16 Dec 2016 19:41  
 Retailer ID: 000000  
 Machine ID: 0  
 2016-12-16 19:37  
 to  
 2016-12-16 19:41

Cash Box		
\$1 Bills In:	0	\$0.00
\$2 Bills In:	0	\$0.00
\$5 Bills In:	0	\$0.00
\$10 Bills In:	0	\$0.00
\$20 Bills In:	0	\$0.00
Total Bills In:	0	\$0.00

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Instant Tickets Sold		
Total Sold:	0	\$0.00

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Instant Tickets Cashed		
Total Cashed:	0	\$0.00

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Online Tickets Sold		
Powerball	1	\$10.00
Powerplay	1	\$30.00
Megaplier	1	\$20.00
Total Sold:	3	\$60.00

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Online Tickets Cashed		
Total Cashed:	0	\$0.00

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Online Tickets Cancelled		
Total Cancelled:	0	\$0.00

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Voucher Tickets Issued		
Total sold:	1	\$566.50

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Voucher Tickets Cashed		
Total Cashed:	0	\$0.00

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Gift Cards Cashed		
Total Cashed:	1	\$10.00

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Credit Debit Cashed		
Total Cashed:	2	\$50.00