

# Using Debit and Play+ Cards On Self-Service Terminals

## Quick Reference Guide

### Debit PIN Pad

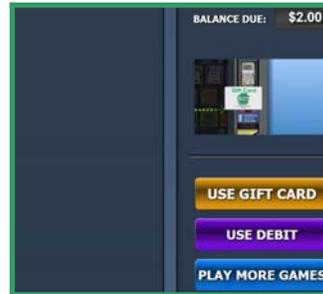


The PHD, PHD-L, and PEX self-service terminals accept payments from debit cards and PA Lottery Play+ cards via an integrated and secure PIN pad.

Acceptance by individual banks/card issuers may vary.

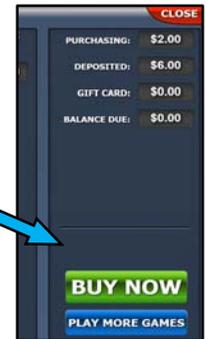
### Using the Shopping Cart

Players must use the **Shopping Cart** feature to access the debit payment option.



Touch the [USE DEBIT] icon to proceed with a debit card or PA Lottery Play+ card payment.

**Note:** If the terminal has an available balance higher than the total cost of tickets in the Shopping Cart, the [USE DEBIT] icon will not appear.



### Processing Debit and Play+ Card Payments

1. Add desired ticket(s) to the Shopping Cart.
2. Enter the Shopping Cart and touch the [USE DEBIT] icon. An instructional animation directs players toward the PIN pad.
3. Follow the instructions displayed on the PIN pad screen to complete the card payment.
4. If approved, the ticket(s) will print/dispense.
5. A confirmation message and payment summary appears on the terminal screen. The terminal also prints a Shopping Cart receipt.

PAYMENT CARD WILL BE USED AS FINAL PAYMENT. PLEASE FOLLOW PIN PAD INSTRUCTIONS ON THE RIGHT.



TO PROCEED WITH PURCHASE, PRESS THE [F1] TO SELECT "YES". TRANSACTIONS MAY BE CANCELED BY EITHER PRESSING THE [F2] BUTTON TO SELECT "NO" OR BY PRESSING THE RED [X] BUTTON ON THE PIN PAD.

Check Out is Complete and your receipt printed  
Total Purchase \$50.00  
Total Cash and Vouchers applied \$0.00  
Total Credit / Debit \$50.00

Please touch YES to continue

Yes

**Important: For any charge disputes, please call (770) 825-4484.**

## Combination Payments

Players may use a debit or PA Lottery Play+ card in combination with cash, vouchers, winning tickets, and/or PA Lottery Gift Cards, as long as the cost of all items in the Shopping Cart exceeds the funds available. The terminal applies funds in the following order:

- 1. TERMINAL BALANCE:** The available balance on a terminal may consist of cash and/or redeemed vouchers/winning tickets. The terminal will always apply an available balance to any transaction first.
- 2. PA LOTTERY GIFT CARDS:** Players may add funds from up to three PA Lottery Gift Cards.
- 3. DEBIT/PLAY+:** Players may use a single debit or Play+ card transaction to cover any remaining balance due after all other payment methods are applied.

The on-screen message and printed Shopping Cart receipt both display payment amounts from each payment method used.

Check Out is Complete and your receipt printed  
 Total Purchase \$50.00  
 Total Cash and Vouchers applied \$5.00  
 Total Gift Cards redeemed \$18.00  
 Card ending 6669 \$18.00  
 Total Credit / Debit \$27.00

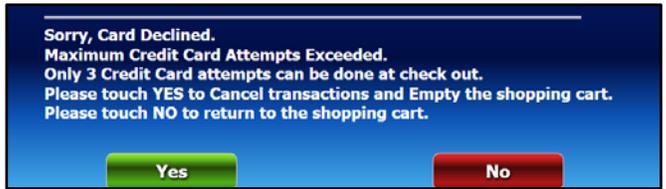
SHOPPING CART - RECEIPT  
 Instant Tickets: \$0.00  
 Online Tickets: \$50.00  
 Total Lottery Purchase: \$50.00  
 Payment Types:  
 Cash / Voucher: \$5.00  
 Gift Card Ending #: 6669 \$18.00  
 Trans. Id: 0000000000008465015  
 Remaining Card Balance: \$0.00  
 Card Type: VISA \$27.00  
 Card #: XXXX XXXX XXXX 0007  
 Auth: 358429  
 Total Payments Tendered: \$50.00

## Declined/Canceled Transactions

The terminal displays the following on-screen messages after any declined or canceled transactions from the PIN pad:



Touching [Yes] allows a player to try the card transaction again on the PIN pad. If the player's card transaction is declined three times, the following message displays:



If a player returns to the Shopping Cart after three declined card transactions, the [USE DEBIT] icon will be disabled and greyed out.



## Debit Reports

September 22, 2019 Retailer  
 00:54:42 RETAILER NAME 000000

### DAILY ACTIVITY

WEEK#: 38  
 saturday, 09/21/2019

Category	Description	Amount
ONLINE	2 Sales	\$30.00
	0 Cancel	\$0.00
	0 Promo	\$0.00
	0 Pay	\$0.00
	0 Pay (Claim)	\$0.00
	0 Claim Only	\$0.00
	0 Claim (Pay)	\$0.00
	1 Voucher Issue	\$598.00
	0 Voucher Redeem	\$0.00
	0 webCash Issue	\$0.00
Online Net		\$628.00
INSTANT	0 Settled	\$0.00
	0 Returns	\$0.00
	0 Promo	\$0.00
	0 Pay	\$0.00
	0 Pay (claim)	\$0.00
	0 Claim Only	\$0.00
	0 Claim (Pay)	\$0.00
Instant Net		\$0.00
Non-cash Transactions		\$30.00c
Inventory Detail		
Unc:	0 Rec:	0 Act: 0

Debit-capable terminals contain a variety of reports designed to assist retailers with accounting for card transactions. The following reports display card transaction totals:

#### Reports on the Wave/

##### Wave X:

- Daily Activity
- Weekly Activity
- Weekly Settlement
- Combined Settlement
- Combined Draft

#### Reports on Self-Service

##### Terminals:

- Daily Activity
- Daily Sales
- Weekly Sales
- Weekly Invoice
- Shift Report

All of the above reports display the total number and dollar amount of card transactions that occurred during the time range specific to the report.

### Shift Sales Report

16 Dec 2016 19:41  
 Retailer ID: 000000  
 Machine ID: 0  
 2016-12-16 19:37  
 to  
 2016-12-16 19:41

Cash Box		
\$1 Bills In:	0	\$0.00
\$2 Bills In:	0	\$0.00
\$5 Bills In:	0	\$0.00
\$10 Bills In:	0	\$0.00
\$20 Bills In:	0	\$0.00
Total Bills In:	0	\$0.00
Instant Tickets Sold		
Total Sold:	0	\$0.00
Instant Tickets Cashed		
Total Cashed:	0	\$0.00
Online Tickets Sold		
Powerball	1	\$10.00
Powerplay	1	\$30.00
Megaplier	1	\$20.00
Total Sold:	3	\$60.00
Online Tickets Cashed		
Total Cashed:	0	\$0.00
Online Tickets Cancelled		
Total cancelled:	0	\$0.00
Voucher Tickets Issued		
Total sold:	1	\$566.50
Voucher Tickets Cashed		
Total Cashed:	0	\$0.00
Gift Cards Cashed		
Total Cashed:	1	\$10.00
Credit Debit Cashed		
Total Cashed:	2	\$50.00