

FOR RETAILER INFORMATION ONLY — DO NOT POST OR DISTRIBUTE

Using Debit and Play+ Cards on Self-Service Terminals

Quick Reference Guide



PA Lottery self-service terminals accept payments from debit cards and PA Lottery Play+ cards via an integrated and secure PIN pad.

Acceptance by individual banks/card issuers may vary.

Processing Debit and Play+ Card Payments

- 1. Add desired ticket(s) to the Shopping Cart.
- 2. Enter the Shopping Cart and touch the **[USE DEBIT]** icon. An instructional animation directs players toward the PIN pad.
- 3. Follow the instructions displayed on the PIN pad screen to complete the card payment.
- 4. If approved, the ticket(s) will print/dispense.
- 5. A confirmation message and payment summary appears on the terminal screen. The terminal also prints a Shopping Cart receipt.

Using the Shopping Cart

Players must use the **Shopping Cart** feature to access the debit payment option.



Touch the [USE DEBIT] icon to proceed with a debit card or PA Lottery Play+ card payment.

Note: If the terminal has an available balance higher than the total cost of tickets in the Shopping Cart, the [USE DEBIT] icon will not appear.



PAYMENT CARD WILL BE USED AS FINAL PAYMENT. PLEASE FOLLOW PIN PAD INSTRUCTIONS ON THE RIGHT



TO PROCEED WITH PURCHASE, PRESS THE [F1] TO SELECT "YES". TRANSACTIONS MAY BE CANCELED BY ITHER PRESSING THE [F2] BUTTON TO SELECT "NO" OR BY PRESSING THE RED [X] BUTTON ON THE PIN PAD.

Yes

Check Out is Complete and your receipt printed Total Purchase \$80.00 Total Cash and Vouchers applied \$50.00 Total Credit / Debit \$30.00

Please touch YES to continue

Players must be 18 or older. Please play responsibly. Problem Gambling Helpline: 1-800-GAMBLER (1-800-426-2537)

Important: For any charge disputes, please call (770) 825-4484.

This Quick Reference Guide is provided as general guidance to retailers. It does not take the place of the official rules or how-to-play instructions found at palottery.com.



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Combination Payments

Players may choose to pay in different or a combination of ways (cash, vouchers, Lottery Gift Cards, prizes from winning tickets). The terminal will use up any existing balance first before allowing a user to use a debit card or PA Lottery Play+ Card. The terminal applies funds in the following order:

1. TERMINAL BALANCE: The available balance on a terminal may consist of cash and/or redeemed vouchers/winning tickets. The terminal will always apply an available balance to any transaction first.

2. PA LOTTERY GIFT CARDS: Players may add funds from up to three PA Lottery Gift Cards.

3. DEBIT/PLAY+: Players may use a single debit or Play+ card transaction to cover any remaining balance due after all other payment methods are applied.





Debit-capable terminals contain a variety of reports designed to assist retailers with accounting for card transactions. The following reports display card transaction totals:

Reports on the WAVE 8 Terminal:

- **Daily Activity**
- Weekly Activity
- Weekly Settlement •
- Combined Settlement
- **Combined Draft**
- All of the above reports display the total number and dollar amount of card transactions that occurred during the time range specific to the report.

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Weekly Sales

Weekly Invoice

Shift Report

Declined/Canceled Transactions

The terminal displays the following on-screen messages after any declined or canceled transactions from the PIN pad:



Touching [Yes] allows a player to try the card transaction again on the PIN pad. If the player's card transaction is declined three times, the following message displays:



