





Retailers can now recalibrate both the WAVE and PCT user screens without having to call a service technician. In order to begin this process for either terminal, a calibration ticket (aka Bunny Ticket) must first be printed through the WAVE terminal. The retailer must be signed on to the Wave terminal to perform this process.

To print the calibration ticket, the following steps must be performed:

- 1. Select the [Special Functions] tab on the WAVE terminal screen.
- 2. Select [Print Screen Calibration Ticket].

If calibrating the WAVE terminal screen, the following steps must be performed:

- 1. Sign off the WAVE terminal. If this is not possible, reboot the terminal. **Do not sign back on to the terminal.** Failure to sign off prior to scanning the ticket will result in an "Unable to Process" terminal message.
- 2. Once the Sign-on screen displays, scan the calibration ticket using the instant Bar Code Reader (BCR).
- 3. A screen will populate with the message "Running Touch Set Up Shortly". This may take several seconds.
- 4. A white screen will then display instructing you to touch the center of the crosshairs on the terminal screen. You will need to touch a series of five (5) crosshairs.
- 5. The terminal will automatically reboot once step #4 has been completed. This may take a couple of minutes but you will see the "Please be patient while the terminal is rebooting" screen.
- 6. Once the Sign-on screen displays, you may sign back on to the WAVE terminal.

If calibrating the PCT terminal screen, the following steps must be performed:

- 1. Both the WAVE and PCT terminals must be signed on.
- 2. Insert the calibration ticket face up into the PCT document scanner (where online tickets, play slips and vouchers are inserted).
- 3. A screen will populate with the message "Running Touch Set Up Shortly". This may take several seconds.
- 4. A white screen will then display instructing you to touch the center of the crosshairs on the terminal screen. You will need to touch a series of five (5) crosshairs.
- 5. The PCT will then reboot automatically and will sign on by itself.

Please note that the entire calibration process may take 3 to 4 minutes.