FOR RETAILER INFORMATION ONLY — DO NOT POST OR DISTRIBUTE

Wave Terminal
Debit Card Payments
Quick Reference Guide

The Debit Pin Pad

The Wave terminal can now accept debit cards as payment for game purchases via an integrated and secure pin pad (available at select locations only). Visa and MasterCard payments are both currently supported.

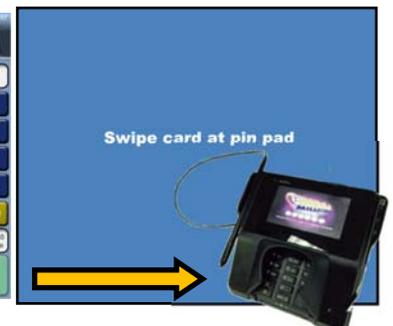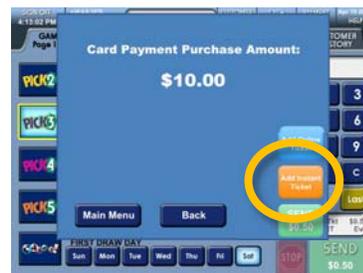**Acceptance by individual banks/card issuers may vary.**

- **NON-CHIP CARDS:** Players must swipe their card on the right side of the pin pad.
- **CHIP CARDS:** Players must insert their card into the slot at the bottom of the pin pad.
- **CONTACTLESS:** Players may also use Apple/Android Pay and cards with contactless "tap" capability.

Processing Debit Card Payments

1. Print the requested terminal-based games as you normally would, making sure to keep the total amount shown in the transaction display window at the top of the screen.

2. Touch the **[PAYMENT OPTIONS]** icon located at the top right of the Wave terminal screen.

3. Select the **[Card Payment]** icon. The amount owed for any draw games will be displayed.

   » **[Add Online Ticket]**: Returns you to the sell screen for the player to add additional draw games to their purchase.

   » **[Add Instant Ticket]**: The terminal will prompt you to either scan the long barcode located on the back of each instant ticket or manually enter the 14-digit ticket number. Touch **[SEND]** when finished adding instant tickets to update the total.

   NOTE: If you add any instant tickets and then touch **[Main Menu]**, those additions will be removed from the player's total.

4. When the player is ready to purchase, touch **[SEND]**. The terminal will display "Swipe card at pin pad". The customer follows prompts on the pin pad to complete the purchase.

Important: For any charge disputes, please call (770) 825-4484.

This Quick Reference Guide is provided as general guidance to retailers. It does not take the place of the official rules or how-to-play instructions found at palottery.com.

Debit Reports

The Daily Activity, Weekly Activity and Combined Weekly Settlement will reflect debit card transactions. The total number of card transactions that occurred during each report's specific time frame, along with the total dollar amount of card transactions for that period, is displayed at the bottom of each report.

```
January 17, 2017              Retailer
12:44:55

   D A I L Y   A C T I V I T Y
          WEEK#: 04
       Tuesday, 01/17/2017

ONLINE
   568 Sales              $1,394.00
     0 Cancel                 $0.00
     0 Promo                  $0.00
     0 Pay                    $0.00
     0 Pay (Claim)            $0.00
     0 Claim Only
     0 Claim (Pay)
     0 Voucher Issue          $0.00
     0 Voucher Redeem         $0.00

Online Net                 $1,394.00

INSTANT
     3 Settled            $2,100.00
     0 Returns                $0.00
     0 Promo                  $0.00
     0 Pay                    $0.00
     0 Pay (Claim)            $0.00
     0 Claim Only
     0 Claim (Pay)

Instant Net                $2,100.00

     6 Card Trans          $100.00c
     0 Gift Card             $0.00
     0 Prepaid                $0.00

Non-cash Transactions       $100.00c

        Inventory Detail
   Unc:    0 Rec:    0 Act:    0

  N O T    F O R    S A L E
```

Activity Reports: The Daily and Weekly Activity reports each document the card transactions that occurred during the respective time periods.

NOTE: "Prepaid" is currently unavailable.

```
January 17, 2017              Retailer
12:53:16

  W E E K L Y   A C T I V I T Y
          WEEK#: 04
    01/17/2017 to 01/23/2017

ONLINE
   577 Sales              $1,669.00
     0 Cancel                 $0.00
     0 Promo                  $0.00
     0 Pay                    $0.00
     0 Pay (Claim)            $0.00
     0 Claim Only
     0 Claim (Pay)
     0 Voucher Issue          $0.00
     0 Voucher Redeem         $0.00
     0 Adjustment             $0.00

Online Net                 $1,669.00

        Float Level       $1,000.00
        Float Cash        $2,669.00

INSTANT
     3 Settled            $2,100.00
     0 Returns                $0.00
     0 Promo                  $0.00
     0 Pay                    $0.00
     0 Pay (Claim)            $0.00
     0 Claim Only
     0 Claim (Pay)
     0 Adjustment             $0.00

Instant Net                $2,100.00

    15 Card Trans          $375.00c
     0 Gift Card             $0.00
     0 Prepaid                $0.00

Non-cash Transactions       $375.00c

        Inventory Detail
   Unc:    0 Rec:    0 Act:    0

  N O T    F O R    S A L E
```

Daily/Weekly Card Transactions: These reports summarize all card transactions for either the day or the week and can be backdated up to one year.

```
January 17, 2017              Retailer
12:44:10

   DAILY CARD TRANSACTIONS
              For
         January 17, 2017


Credit/Debit    6    $100.00c
Gift Card       0      $0.00
Total           6    $100.00c

Prepaid Card    0      $0.00


  N O T    F O R    S A L E
```

Customer History: Retailers can use the Customer History report (found under the **[Customer History]** tab) to keep track of each card transaction. This report will record terminal-based games and instant tickets to the transaction.

(Reminder: Customer History only keeps track of the last 50 entries!)

Receipts: The terminal will print two receipts of the card transaction — one for the player and the other for the retailer's records.

```
January 17, 2017              Retailer
12:35:43


Card: VISA
Card #: xxxx xxxx xxxx 0007
Auth: 173534


Lottery                      $15.00

  VOID - NOT FOR SALE
```

```
             History

01/17/17
12:43 C Close-A                 $10.00
12:43 C CrDB      DEBIT         $10.00
12:43 C Instant                  $5.00
12:43 C Sell    CASH5 TSN:1442-62 $5.00
12:43 C Rpt     DCardTrans
12:42 C Close-A                 $30.00
```